

# **Sliding Gate Operator User's Manual**

**Model: AR3350**



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### 1. Important safety information

Carefully read and follow all safety precaution and warnings before attempting to install and use this operator, incorrect installation can lead to severe injury.

- The gate operator should be installed by a qualified technician; otherwise, serious personal injury or property damage may occur.
- When opening or closing the gate, do not attempt to walk or drive through the gate.
- Children should not be allowed to play near or operate automatic gates.
- Keep remote controls away from children, to prevent the gate operator from being activated involuntarily.
- Warning: High voltage in the control box, the control box should be switched off before repairing it or opening its cover.
- The gate operator must be grounded.
- Install the gate operator on the inside of the property, DO NOT install it on the outside of the property where the public has access to it.
- Be careful when in close proximity to moving parts where hands or fingers could be pinched.
- It is necessary to install the located blocks on two ends of guide.
- Do not allow control devices to be placed so that a person can access them by reaching through the gate.
- In the event of power failure, an emergency release key allows you to operate the gate manually.
- Keep control box away from sunlight and rainwater
- Do not change the opening & closing speed arbitrarily.
- The operator should be switched off before repairing it or opening its cover.

### 2. Main features

- The device is used to drive the sliding gate and retractable door.
- For your safety, the operator will stop if it was obstructed.
- Supports up to 40 remote controls.
- Infrared terminal (N.C) is supplied to use.
- Auto-close feature is available for this operator.
- Over-heat protection.
- Manual key release design for emergency purposes.

### 3. Technical parameters

Power supply	AC110V, 60Hz	AC220V, 50Hz
Motor speed	1680r/min	1400r/min
Gate moving speed	13m/min(19 teeth) , 17m/min(24 teeth)	12m/min(19 teeth) , 15m/min(24 teeth)
Output gear	19 teeth(24 teeth is optional)	
Output torque	30 N.m	
Door weight	≤1500kg(19 teeth), ≤1200kg(24 teeth)	
Reduction ratio	1:30	

#### 4. Working principle and main structure

The device is composed of a single-phase motor, worm and worm gear. The main shaft of the motor rotates the worm with the clutch engaged, the worm rotates the worm gear and output gear, which pushes rack attached to the sliding gate, thus moving the gate. The dimension is shown in Fig.1.

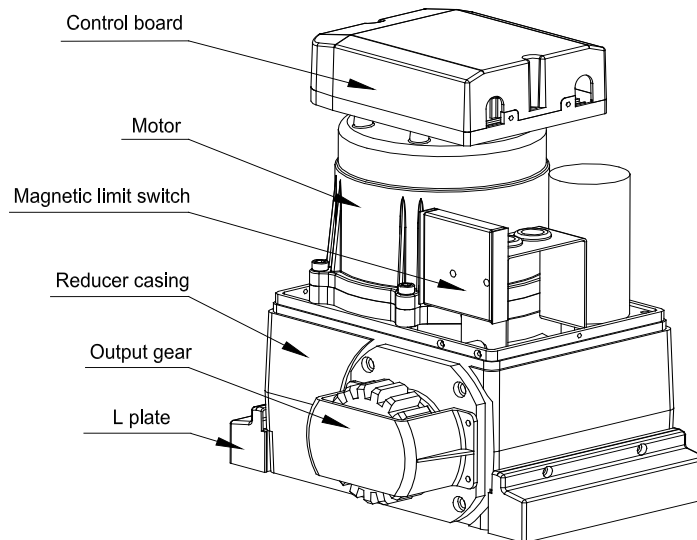


Fig.1

#### 5. Manual operation

In case of power failure use manual release key to open or close gate manually, use the release key as follow:

- Fit the release key in the lock.
- Turn the key about 4-6 circles anticlockwise.
- Open or close the gate manually.

Note: If the gate bumps the mounting post and cannot be electric opened, move the gate a few inches by hand, thus you can release the gate with the key, open or close the gate manually.

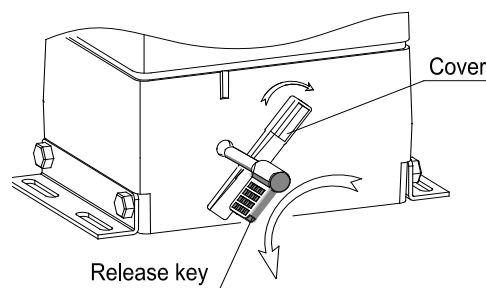

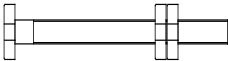
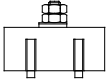
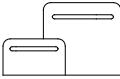
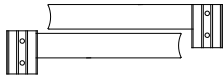
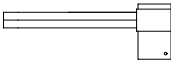



Fig.2

#### 6. Packing list

After receiving the product, you should make an unpack-inspection, in which you should check whether the product was damaged. If you have any problem please contact our sales agent. You should find the following items in our standard packing:

NO.	Item	Diagram	Quantity
1	Plates for mounting operator		2
2	Anchor bolts for mounting operator		4
3	Magnet		2
4	High & low bracket		1
5	Block		1
6	Release key		2
7	Remote control		2

## 7. Installation and adjustment

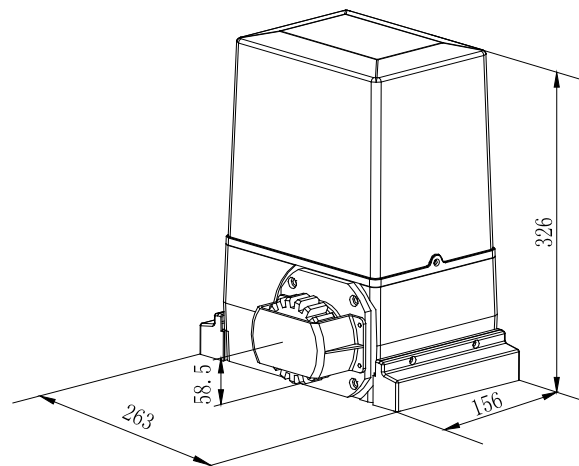


Fig.3

The AR3350 series rack-driven gate operator operates by forcing a drive rack past a drive gear. The entire configuration is shown in the diagram below.

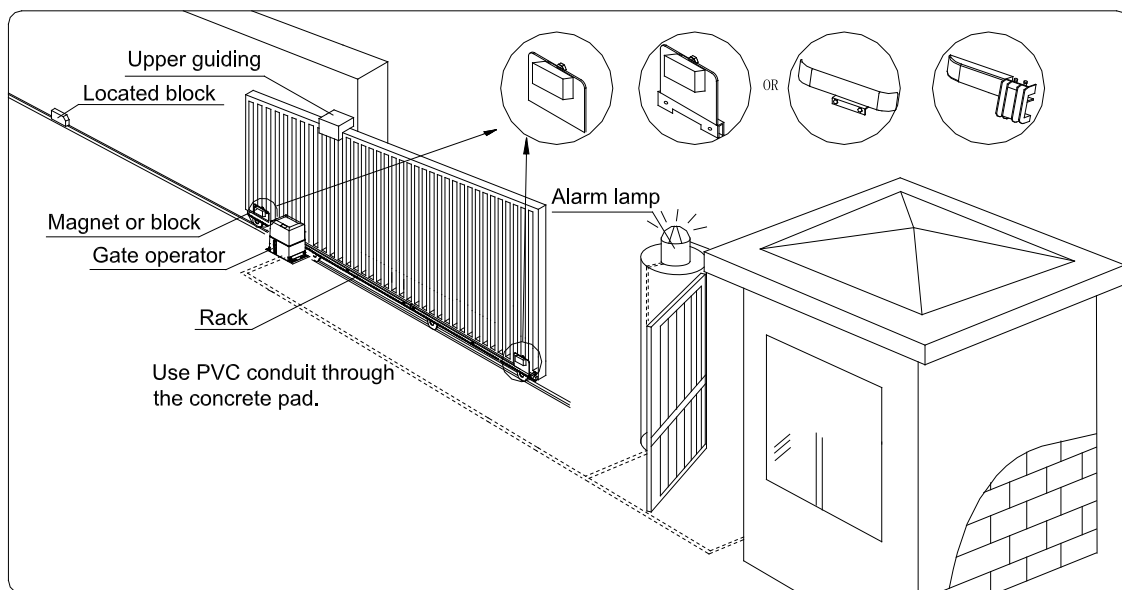


Fig.4

### Conduit

In order to protect the wires, conduit must be preset into the concrete when it is poured. Wires within the conduit shall be located or protected so that no damage can result from contact with any rough or sharp part. If you have installed an external button switch, we advise you to use two conduits: one for main power wire, another one for control wire. Always separate power wires from control wires.

### Concrete pad

The base unit of the gate operator requires a concrete pad in order to maintain proper stability. The concrete pad should be approximately 400mm x 250mm x 200mm deep in order to provide for adequate operation.

### Anchors

You can use the anchor bolts, anchors, washers, and nuts. These anchors must be set into the concrete when it is poured, or you can use wedge anchors.

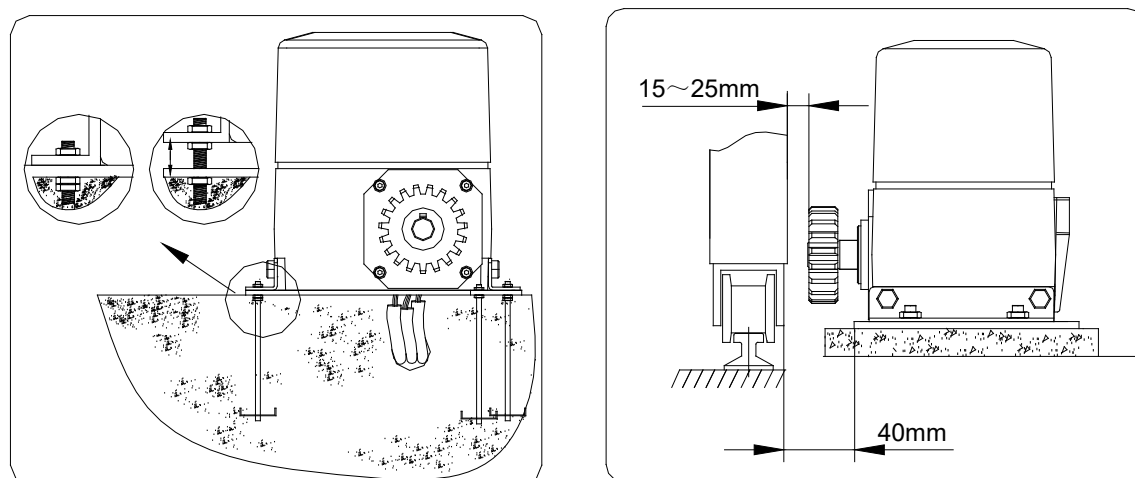


Fig.5

### Operator Base

Mount the gate operator base to the concrete pad.

### Operator

Mount the gate operator to the base using nuts and washers. Verify that the operator is leveled properly.

### Installation of Rack (see Fig.6)

- Fix the three nuts (in the same package with rack) on the rack element.
- Lay the first piece of rack on the gear and weld the first nut on the gate.
- Move the gate manually, checking if the rack is resting on the gear, and weld the second and the third nut.
- Bring another rack element near to the previous one. Move the gate manually and weld the three nuts as the first rack, thus proceeding until the gate is fully covered.
- When the rack has been installed, to ensure it meshes correctly with the gear.
- The space between rack and gear is about 1-2mm.

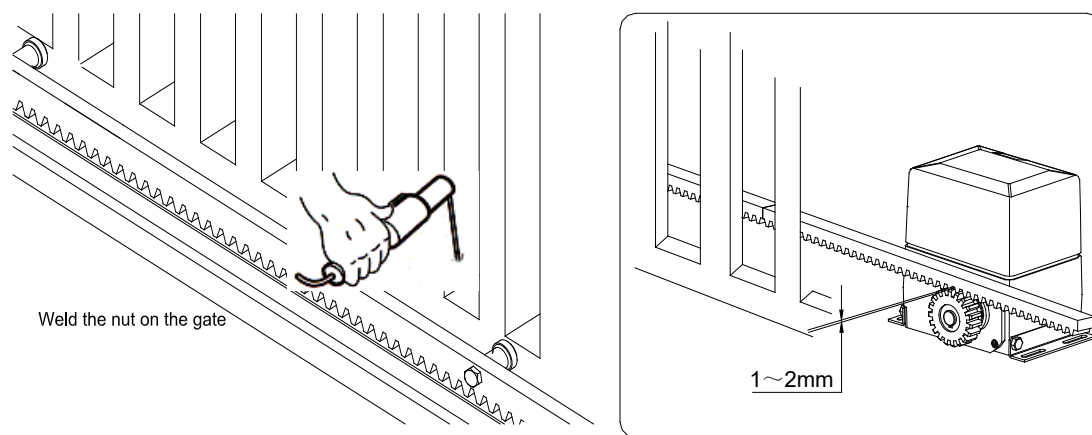


Fig.6

### Magnets for limit switch

Install the magnet as shown in Fig.7 and Fig.8 below. The magnet and limit switch are used to control the position of the gate.

When the magnet is installed, release the gear clutch and push the sliding gate manually to pre-determine the position. Weld the magnet bracket to the rack and then tighten the gear clutch. The lower bracket is for open position and higher bracket is for close position. Finally adjust the magnet to the proper position by moving the gate with the motor. The magnet should be 10~15mm away from the magnetic limit switch. If it is too far away, the switch will fail to work. Adjust the position of the magnetic limit switch until the positions of the opening and closing meet the requirement.

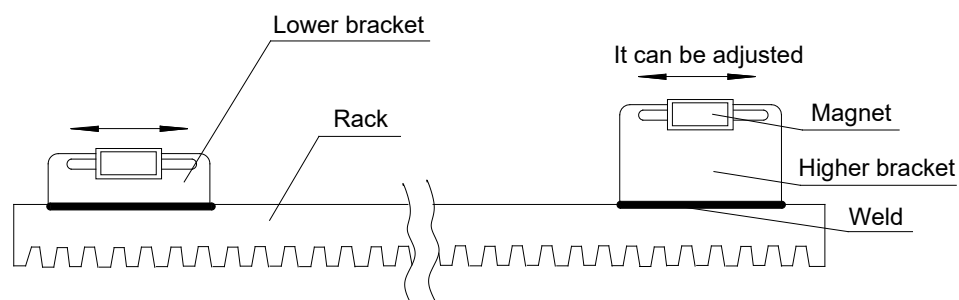


Fig.7

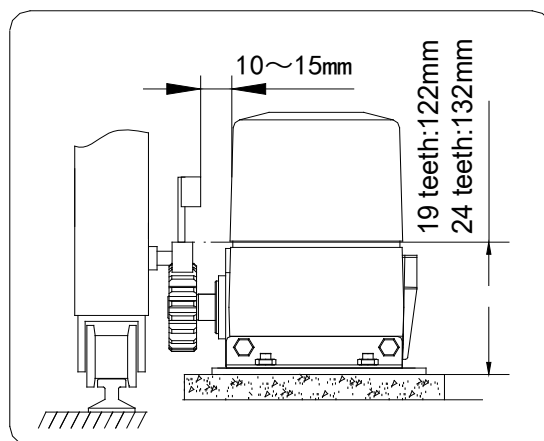


Fig.8

### Spring for limit switch

Install the magnet as shown in Fig.9 and Fig.10 below.

To ensure safety, it is recommended to install limit devices at both ends of the gate to prevent the gate from sliding out of the rails. The rails must be installed horizontally.

Install the plastic block as shown in Fig.7 and a Fig.8. The spring limit switch and blocks are used to control the position of the gate.

Release the gear clutch with the key and push the sliding gate manually to pre-determine the position, fix the block to the rack and then tighten the gear clutch with the key. Moving the gate electrically, adjust the block to the proper position until the position of the opening and closing meet the requirement.

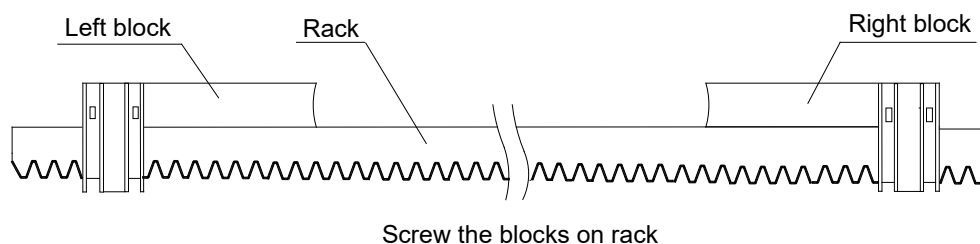


Fig.9

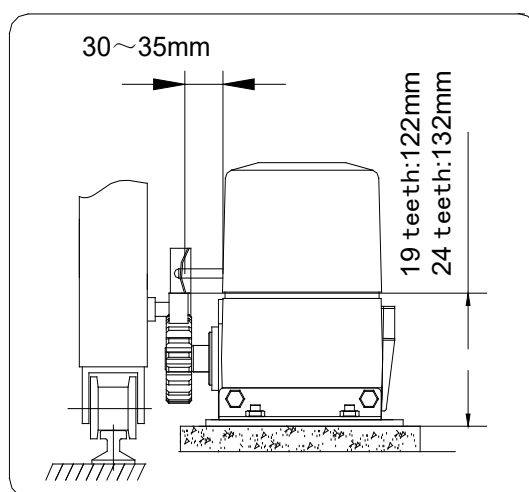


Fig.10



## 8. Electrical

Make sure that the power is OFF before making any electrical connections. Remove the cover of the control box, perform the wiring and replace the cover again. (Refer to Fig.11 control board scheme and wiring notes)

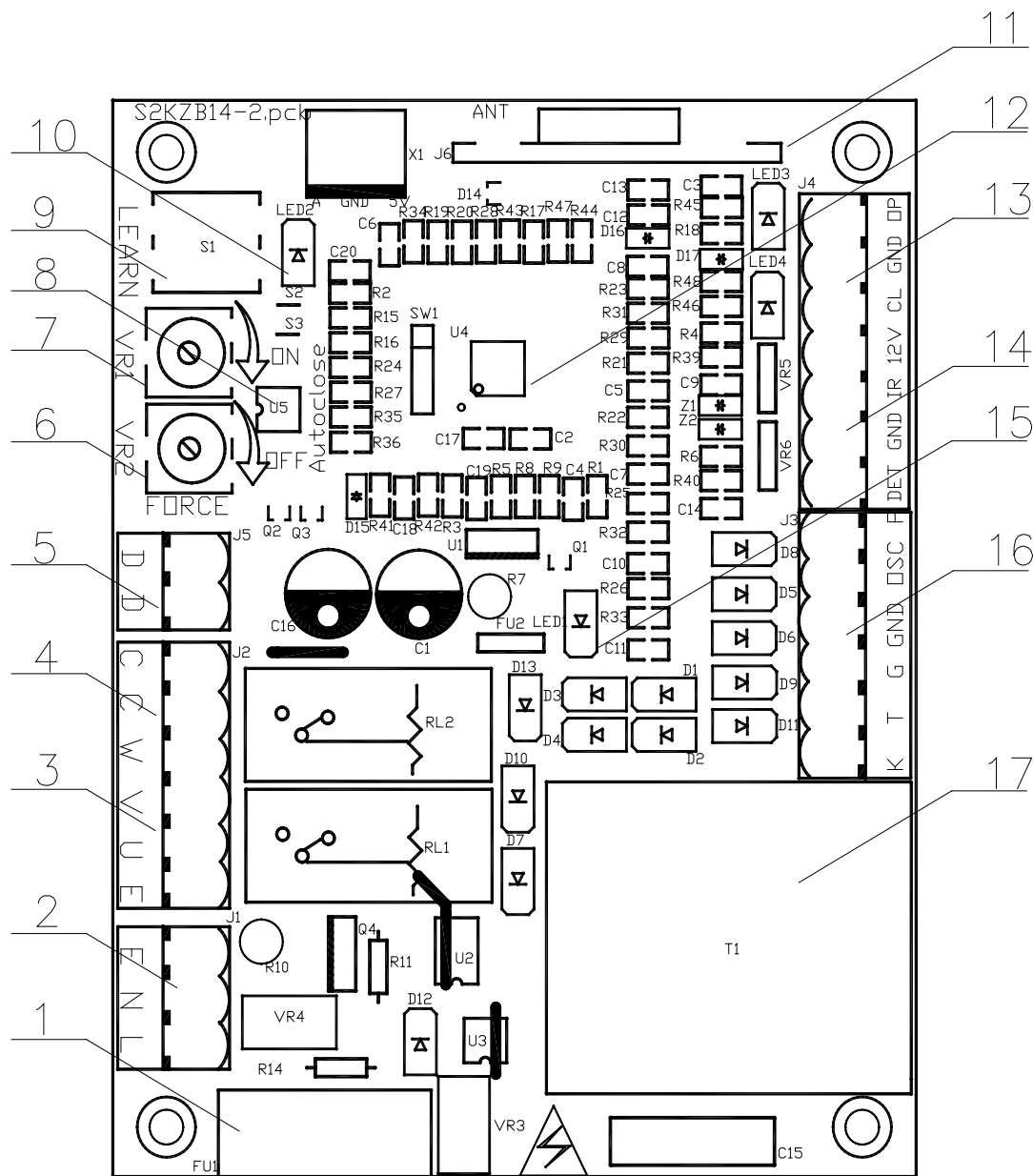
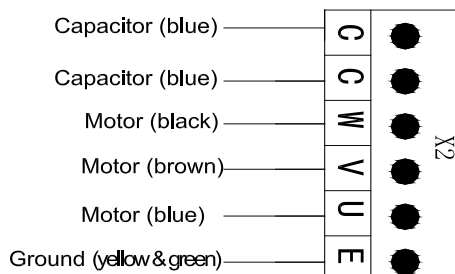


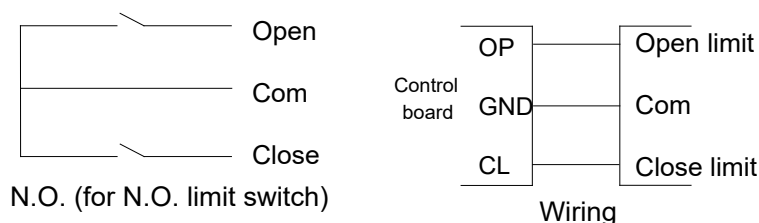
Fig.11 KZB14-2 Control board scheme

### Wiring notes for control board

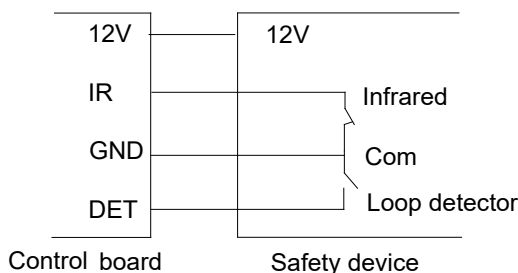
1. Fuse: 5A,  $\phi 5 \times 20$  (220V), 10A  $\phi 5 \times 20$  (110V)
2. Power supply: E (Ground), N (Neutral), L (Live)
3. Motor: U (Com), V (Positive direction), W (Opposite direction), E (Earth)
4. Capacitor



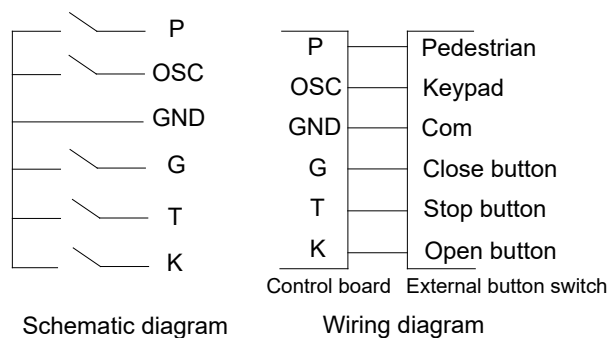
5. Alarm Lamp (not supply): AC220V, AC110V
6. Force Adjustor (VR2): Clockwise +, Counterclockwise –
7. Force Adjustor (VR1): Clockwise +, Counterclockwise –
8. DIP-switch
9. Learn button: LEARN
10. Indicator light (learn): LED2
11. Receiver
12. MCU: stm8s103
13. Limit switch (N.O.) : OP (open), GND (com), CL (close)



14. Output power supply: 12V (DC 12V), GND (COM), DET (Loop detector), IR (Infrared photocell)



15. Power indicator light: LED1
16. External button switch: P (Pedestrian mode), OSC (Keypad), GND (Com), G (Close), T (Stop), K (Open)



17. Transformer: 220V/10V 5W, 110V///10V 5W

## 9. Control

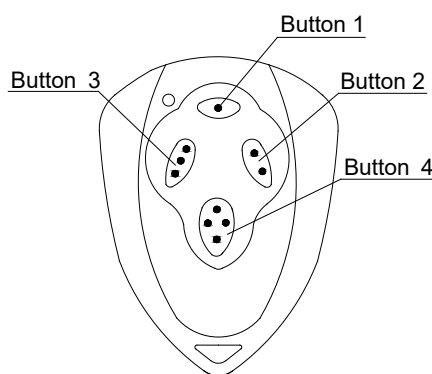


Fig.12

- **Adding extra remote controls (learn):** Press the button 'LEARN' about 1 second(See Fig.12 terminal 9) on the control board, release the button till the 'LED2' turns on, then press the same remote control button which you want to use twice, the 'LED2' will flash several times and then turn off, The learning process is finished.  
Up to 40 remote controls may be used.
- **Erase remote controls:** To erase all existing remote controls, press and hold 'LEARN' button about 8 seconds till the 'LED2' turns on and turns off. This indicates that all the remote controls have been erased completely.
- **Warning: For safety and security, we recommend that the factory setting be replaced with a personal code.**
- The remote control works in a single channel mode. It has four buttons. See Fig.12 Button 1, button 2 and button 3 are used to open or close the gate. With each press of the remote control button which has been programmed, the gate will close, stop, open or stop cycle.
- Button 4 is available to set pedestrian mode.
- **Warning:** Notify the users that the gate is never to be operated unless it is in full view.
- **Verify open direction:** If the gate does not move in the desired direction, then you will need to reverse the motor operating direction, you can do this by exchanging wires 'V' and 'W', 'OP' and 'CL'.

- Exchange wires 'OP' and 'CL' if the limit direction is wrong.

**WARNING:** Do not attempt to tune the gate by placing your hand, arm or other body part in the path of the gate, as serious injury could result. Damage to the gate operator motors may also occur by placing a heavy immovable object in the path during the testing phase. Instead, place a light object in the path (e.g., a chair or trash can) which can be pushed out of the way without causing damage to gate motors. Once the tuning is complete you may replace the cover.

- **External button switch (not included): two different modes you can select according to your order.**
- Three-button external button switch: connect external button switch to terminal 'K', 'T', 'G' and 'GND'. Press 'OPEN' button, the gate will open. Press 'STOP' button, the gate will stop. Press 'CLOSE' button, the gate will close.
- Single-button/keypad: connect keypad to terminal 'OSC' and 'GND', with each press of the button, the gate will close, stop, open or stop cycle.
- **Auto-close function:** This feature can be selected to make the gate stay open for some seconds before it automatically closes. The auto-close time can be adjusted by DIP-switch.

Auto-close time	1second	10 seconds	30 seconds	Auto close function is unavailable(factory preset)
Position 1	ON	OFF	ON	OFF
Position 2	OFF	ON	ON	OFF

**WARNING:** Infrared photocell must be used.

- **Pedestrian mode:** Connect the pedestrian button switch to 'P' and 'GND' terminal on the control board. Set auto close time first (auto-close time can be adjusted by DIP-switch), press the button 4 of remote control or pedestrian button switch, the gate will open about 1.2 meters for people pass through, after passing through the gate, the gate will close automatically.
- **Adjustment of opening & closing force:** rotate the 'VR1' (See Fig.11 terminal 7) knob with a screwdriver to adjust opening & closing force, the force may be increased (or decreased) by rotating clockwise (or counterclockwise). If you turn the variable resistor clockwise it will increase force. If you turn the variable resistor counterclockwise, it will decrease force.
- Adjustment of soft stop width: Rotate the 'VR2' knob (See Fig.11 terminal 6) to adjust soft stop width, the width may be increased by rotating clockwise (soft stop width: 0-40cm adjustable).
- **Infrared photocell (not included):** If infrared beam is interrupted during closing, the gate will reverse and go open immediately. Connect infrared photocell to terminal 'IR' and 'GND' on the control board. Short 'IR' and 'GND' if infrared photocell is not used.
- **Open priority:** The gate will return to open if press 'OPEN' button of external button switch during closing.
- **Loop detector:** connect loop detector (N.O.) to terminal block 'DET' and 'GND' .  
If loop detector detects vehicles during closing, the gate will open immediately and stay open until the vehicles move out of the loop. After vehicles move out of the loop, the gate will continue to close.  
If loop detector detects vehicles when the gate stops, the gate will open immediately until

vehicles move out of the loop. After vehicles move out of the loop, the gate will close.

- **Soft start:** snip the short wire 'S3', the gate will start softly.
- **Over- heat protection:** The device is equipped with a thermal protector. The motor is only designed to continuous work for less than 15 minutes. If it is runs continually for an extended period of time, a thermal protector will stop it because of the high temperature.

#### **10. Maintenance:**

Ensure the operator is well earthed, and correctly terminated.

Regularly grease the wheels and axles to ensure the gate moves smoothly.

Ensure the power is switched off before removing the cover.

Keep operator clean at all times.